

2022-2023

年報摘要

社聯
HKCSS

凝聚。共建

2022-23年度是充滿起伏的一年，香港經歷新型冠狀病毒第五波疫情，經濟和民生受到極大衝擊，幸而疫情及後受到控制，2023年初終可走上復常之路。社聯和社會服務機構一直緊守崗位，動員不同界別推出多項經濟及支援服務計劃，支援香港市民。

特別值得一記的是我們在極短時間內動員社會服務機構，並與醫護專業合作推行「疫苗易」家居接種計劃，安排外展隊上門為行動不便的長者與殘疾人士接種疫苗。此外，我們繼續招募護理學系學生支援院舍工作、為失業人士及殘疾人士提供經濟支援，資助因疫情而受到情緒困擾的基層市民接受心理治療服務，同時支援受疫情影響社會服務單位。這些工作都能緩解市民燃眉之急，為抗疫工作出力。

在疫情的陰霾下，社聯繼續推動多項重點項目及為復常作好準備。社聯第二個組合社會房屋「昌新一號」及第三個項目「業成6號」年內陸續入伙，而作為全港首個組合社會房屋項目的「南昌220」則完滿結束，不單成功為基層住戶提供適切住屋及支援服務，也是本港發展過渡性房屋的重要里程碑。

「樂齡科技博覽暨高峰會2022」順利舉行，展示世界各地的樂齡科技產品、服務和方案，加深公眾對樂齡科技的認識，體驗智慧生活如何實踐居家安老和家居復康，成功吸引超過23,000人次入場。我們亦開展「遠程復康訓練平台」的起動工作，讓治療師為服務使用者提供遠程視像諮詢及復康訓練服務。

再者，我們透過一系列倡議工作、計劃和活動，帶動社會探討多個重要議題，包括支援照顧者、關注青少年精神健康需要，發展以地區為本的基層醫療服務，支援吞嚥困難患者的「照護食」，以至大灣區跨境養老議題。

這些工作和成果均有賴跨界別共同合作，社聯的策略伙伴網絡亦不斷擴展。去年獲得「商界展關懷」計劃嘉許的企業和機構達到4,408間，是歷年之冠，超過三成企業已持續參與並獲嘉許達十年以上。

至於協助社會服務界提升能力方面，本年度提供五十多個公開及機構內部培訓課程，以回應業界人才發展需求，超過180間機構共約1,400人次參與。我們特別舉辦「NGO新晉升主管證書課程2022」，提升新晉梯隊的個人效能及領導力，以適應新的管理角色。

本年度更是社聯成立75周年的大日子，我們舉辦「『同行共創、共建社會』香港社會服務聯會75周年研討會」和「2023香港社會服務聯會會議暨博覽會」，匯聚社會服務界、政府、商界、專業界別及基金等合作伙伴，就著多個社會議題共同商討應對策略及協作方案。博覽會亦展示來自各個社會服務機構和社會企業的各式服務，吸引逾5,000名訪客。

為促進社聯未來發展，我們訂定了共創、善用科技和人才發展三個策略，藉以提升本會工作的社會效益，致力推動香港社會持續發展。

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UNITED FOR AN INCLUSIVE SOCIETY

The year 2022-23 was full of ups and downs. Hong Kong was ravaged by the fifth wave of COVID which dealt a severe blow to the economy and people's livelihoods. Fortunately the pandemic was finally brought under control, and the city resumed its road to recovery in early 2023. HKCSS and social service organisations had staunchly maintained their watch, mobilizing different sectors to provide assistance to Hong Kong people by launching extensive economic and supportive service projects.

In particular, within a very short time we had marshalled social service organisations and collaborated with healthcare professions in launching the "Door-to-Door Vaccination Service", under which outreach teams visited homes to provide vaccinations to elderly people with mobility problems and people with disabilities. In addition, we continued recruiting nursing & healthcare students to support residential care homes, provided financial assistance to the unemployed and persons with disabilities, subsidized grassroots citizens emotionally disturbed by the epidemic to receive psychotherapy services, and aided social service units affected by the epidemic. All these efforts helped alleviate Hong Kong people's urgent needs and contributed to the battle against the epidemic.

In the long shadow of the epidemic, the Council persevered in implementing many key programmes and prepared diligently for resumption of normalcy. Our second modular social housing project "Cheong San 1" and third project "Yip Shing 6" welcomed residents this year, while "Nam Cheong 220", the first one in Hong Kong, concluded successfully, not only providing suitable housing and support services to the grassroots, but also marking a momentous milestone in the development of transitional housing in Hong Kong.

The "Gerontech and Innovation Expo cum Summit 2022" once again showcased a wide range of products, services, and solutions from all over the world, improving the public's understanding of gerontechnology and provided an opportunity to over 23,000 visitors to experience smart living, ageing in place and rehabilitation at home. We also

launched the "Telepractice Platform" to enable therapists to provide online consultation and rehabilitation training to service users.

Furthermore, through a series of advocacy initiatives, programmes and activities, we led the community to explore numerous far-reaching issues, including support for carers, concern for adolescents' mental health needs, development of district-based primary healthcare services, support for "care food" for dysphagia patients, and cross-boundary elderly care in the Greater Bay Area.

All these endeavours and achievements were made possible through cross-sectoral collaboration, and the Council's network of strategic partners continued to expand as well. A record high of 4,408 enterprises and organisations were awarded in the Caring Company Scheme last year, and over 30% of them had been continuously lauded in the Scheme for more than a decade.

To build the capacity of the social service sector, over 50 public and in-house training programmes were held this year to address manpower development needs of the sector, with a total of about 1,400 participants from over 180 organisations. In particular, we organised the "Certificate for Newly Promoted Supervisors in NGOs 2022" to enhance the self-efficacy and leadership skills of newly promoted executives.

To mark the 75th anniversary of the HKCSS, we hosted the "Co-creation for a Better Society – HKCSS 75th Anniversary Symposium" and the "HKCSS Convention cum Social Service Expo 2023", which brought together our partners from the social service sector, the government, business and professional sectors, and charitable foundations to discuss strategies and collaborative solutions on a wide range of social issues. The Expo also showcased a wide range of services from social service organisations and social enterprises and attracted over 5,000 visitors.

We have adopted co-creation, tech-enablement and talent development as HKCSS's strategic directions for future development, in order to create higher social impact and strive for the sustainable development of the society of Hong Kong.

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